Dublin Public Transport Survey

Please take a few moment to answer the following 10 questions.
Your answers will help in an academic research project on information graphics in Dublin's public transport.
Thank you for your support.

aris·

_____ . _____ . _____ . _____

❶ Your age

- ❏ 17 years or less
- ❏ 18 - 23 years
- ❏ 24 - 30 years
- ❏ 31 - 40 years
- ❏ 40 - 55 years
- ❏ over 55 years

❷ Your gender:

- ❏ Male
- ❏ Female

❸ Your work status

- ❏ Employed (full time)
- ❏ Employed (part time)
- ❏ Self employed
- ❏ Student (full time)
- ❏ Student (part time)
- ❏ Unemployed
- ❏ Retired

❹ How far do you live from your work/school/etc. ?
(in kilometers - roughly)

[ ] **km**

❺ Which of the following means of transport do you use?
(please answer all that apply and indicate the frequency)

	on 4 or more days per week	on 1-3 days per week	1-4 times a month	Hardly ever	Never
own car	❏	❏	❏	❏	❏
car driven by someone else	❏	❏	❏	❏	❏
Dublin Bus	❏	❏	❏	❏	❏
other commercial bus service	❏	❏	❏	❏	❏
LUAS	❏	❏	❏	❏	❏
DART	❏	❏	❏	❏	❏
Walk on foot	❏	❏	❏	❏	❏
Bicycle	❏	❏	❏	❏	❏
Taxi	❏	❏	❏	❏	❏

❻ If you use Dublin Bus, please rate the following services:

	Poor	Below Average	Average	Good	Excellent
Dublin Bus: Coverage/Route Network	❏	❏	❏	❏	❏
Dublin Bus: Punctuality	❏	❏	❏	❏	❏
Dublin Bus: Frequency	❏	❏	❏	❏	❏
Dublin Bus: Bus Shelter/Stop Design	❏	❏	❏	❏	❏
Dublin Bus: Time tables ease of use	❏	❏	❏	❏	❏
Dublin Bus: Information Graphics	❏	❏	❏	❏	❏
Dublin Bus: Payment System	❏	❏	❏	❏	❏
Dublin Bus: Overall Ease of use	❏	❏	❏	❏	❏
Dublin Bus: Value for money	❏	❏	❏	❏	❏
Dublin Bus: Overall travel experience	❏	❏	❏	❏	❏

❼ If you use the LUAS, please rate the following services:

	Poor	Below Average	Average	Good	Excellent
LUAS: Coverage/Route Network	❏	❏	❏	❏	❏
LUAS: Punctuality	❏	❏	❏	❏	❏
LUAS: Frequency	❏	❏	❏	❏	❏
LUAS: LUAS Stop Design	❏	❏	❏	❏	❏
LUAS: Time tables ease of use	❏	❏	❏	❏	❏
LUAS: Information Graphics	❏	❏	❏	❏	❏
LUAS: Payment System	❏	❏	❏	❏	❏
LUAS: Overall Ease of use	❏	❏	❏	❏	❏
LUAS: Value for money	❏	❏	❏	❏	❏
LUAS: Overall travel experience	❏	❏	❏	❏	❏

❽ If you use the DART, please rate the following services:

	Poor	Below Average	Average	Good	Excellent
DART: Coverage/Route Network	❏	❏	❏	❏	❏
DART: Punctuality	❏	❏	❏	❏	❏
DART: Frequency	❏	❏	❏	❏	❏
DART: DART Station Design	❏	❏	❏	❏	❏
DART: Time tables ease of use	❏	❏	❏	❏	❏
DART: Information Graphics	❏	❏	❏	❏	❏
DART: Payment System	❏	❏	❏	❏	❏
DART: Overall Ease of use	❏	❏	❏	❏	❏
DART: Value for money	❏	❏	❏	❏	❏
DART: Overall travel experience	❏	❏	❏	❏	❏

❾ About DUBLIN BUS only: What strengths do you associate with Dublin Bus?

_____

_____

_____

_____

_____

❿ About DUBLIN BUS only: What problems do you associate with Dublin Bus?

_____

_____

_____

_____

_____

_____